

HENDERSONVILLE WINDOW TINTING

PERTINENT INFORMATION CONCERNING YOUR SOLAR-GARD WINDOW FILM

Dear Customer:

You have purchased what we believe to be the finest Solar Control Film available. Solar Gard has concentrated many years of effort toward the elimination of **GLARE, FADING** and unwanted **HEAT** in your home. The use of our Solar Control Films allows you to open your drapes and enjoy the view without the harmful effects of the **SUN**.

Our films require a reasonable curing time to facilitate a proper bond to the glass. During this curing time, some **NORMAL** changes may be noticed. Below is a list of things to look for, and should be expected to occur.

- Curing time will be **approximately** 30 days for the **majority** of the window. However, the curing time depends greatly on weather. In hot, dry weather, the film will cure much quicker than in cool, humid weather. If you have overhangs or trees guarding portions of your glass from the sun, expect curing time to last a little longer. Ideally the water will form hundreds of small water pockets throughout your film. **However if you notice large, quarter size or greater, pockets, expect those to last a while longer than the rest.**
- Windows should not be washed during the curing time.
- If haziness occurs, it is the water under the film. This will become less noticeable as the curing time passes.
- A smoky or milky appearance may occur; this too will disappear during the curing period.

- **All water bubbles will dry out**, but a few small particles may be seen from the exterior after the curing has been completed. Generally these particles cannot be noticed from a reasonable distance. These particles can be attributed to pinhead sized translucent globules of adhesive or detackifier that have not cured to a perfect clarity.
- On occasion the technician will capture a grain of dust, flakes of paint or sand that cannot be eliminated and in rare cases this too may be normal. You may expect your film to highlight imperfections in the glass as they become more noticeable with the addition of window films.
- There will be a thin line of light bordering your film, this light is in proper keeping with the specified installation instructions for all Solar-Gard Solar Control Products.
- In situations involving the installation of film on large pieces of Glass, it may be necessary to splice two panels of film together with a seam in a Vertical or Horizontal direction (per preference). In such a case all care will be taken to use this accent seam to the aesthetic advantage of your building.
- Cleaning can be done with a soft towel or squeegee. A good cleaning solution would be a cap of rubbing alcohol to a quart of water and 2 drops dish soap. We also use a product called **Invisible Glass** found in the automotive section of stores and have been very pleased with it.
- Sometimes a customer feels that he sees a defect in the film when in fact it is in the glass. It is quite natural that we should look closely at a new purchase, but at times we see things that were always there but never noticed. Observe the installation from four to six feet away. This is the way we normally look through a window and this is the way you should observe you Solar-Gard Window Film – looking through it, not at it.

We at Hendersonville Window Tinting hope you enjoy our product. Give it proper care and you will receive a lifetime of benefits and comfort from its presence on your windows.

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